

# CRITTER SITTERS OF ROCKPORT

# Rates & Services, 2011

VISIT TYPE	RATE (PER VISIT)
<b>Initial Consultation</b>	<b>FREE</b>
<b>Regular Visit</b>	\$15 Each Visit
<b>Special Services</b>	\$20 First hour/day \$10 Each add'l hour
<b>Value Visit</b>	\$10 Each visit
<b>Overnights</b>	\$50 / 8 hr stay
<b>House Watch No Pets</b>	\$10 Each visit
<b>House Sit No Pets</b>	\$35/ 8 hr stay
<b>ADDITIONAL FEES</b>	
<b>Pet Taxi Travel Charges</b>	
\$0.55 / mile	
<b>Late Payment</b>	\$5
<b>Holidays</b>	No Additional Fees

## Specials

### **\$5 Off Your First Service**

New customers only, with 3 or more paid visits.

### **Collect A \$5 Credit For Every New Client Referral**

Every referral that books service with us earns \$5 to your account.

### **Initial Consultation**

**30-60 Minutes**

At this visit we can complete the necessary paperwork, answer questions, transfer keys, and tour your home while discussing detailed instructions on how to care for your pets. This required meeting will be scheduled at least 24 hours prior to service.

### **Regular Visit**

**25-30 Minutes**

Our most popular choice. Good for most homes, supervised feedings, walks, and play. Most dogs will require 2-4 Regular Visits per day. Cats do well with one visit per day.

### **Special Services**

**60 Minutes**

One hour increments of care for waiting for pet at the Vet, Pet Taxi Service plus mileage, picking up additional food, medications, etc.

### **Value Visit**

**10-15 Minutes**

A short visit can be used as a quick turnout or potty break, mail pickup, close windows in house, medication administration, etc.

### **Overnight Visit**

An eight-hour stay in your home while you are away.

## **Important Terms**

Payment is due before service starts.

A separate signed & completed Service Request is also due for each service, before start of service.

Returning clients, with prior agreement, may leave a check in full and the completed Service Request for the first visit. However, **your pet sitter must leave your home** without providing any service if you forget either item.

### **Cancellations and Refunds**

<b>Holiday</b>	50% refund with 7 days Notice of Cancellation
<b>2 Days Notice</b>	50% refund
<b>2-6 Days Notice</b>	80% refund
<b>7+ Days Notice</b>	Refund in full

**No extra charges for multiple pets, up to total of five.**

Please schedule **adequate time to provide the services requested**. If your pet or home needs more time than scheduled, it will be added as needed and billed to you. More difficult tasks or time-consuming services may be extra. NO extra charge for handicapped or special-needs pets.